

Town of Wyoming

Survey Results

July 2019

Distribution:

- Paper version was distributed as part of July 2019 edition of Word from Wyoming.
- Online survey was also created using Survey Planet

Responses:

- Total of 36 responses were received
 - 21 paper responses
 - 15 online responses
- Not all responders answered all questions

Type of Questions

- Total of twenty-six (26) questions
- General questions asked: Length as a resident, Public Meetings, Safety, Events, Wyoming Park, and suggestions for improvements
- Other questions in reference to Communication, Town Council, Town Hall Staff, Town Maintenance and Town Police.

General Questions

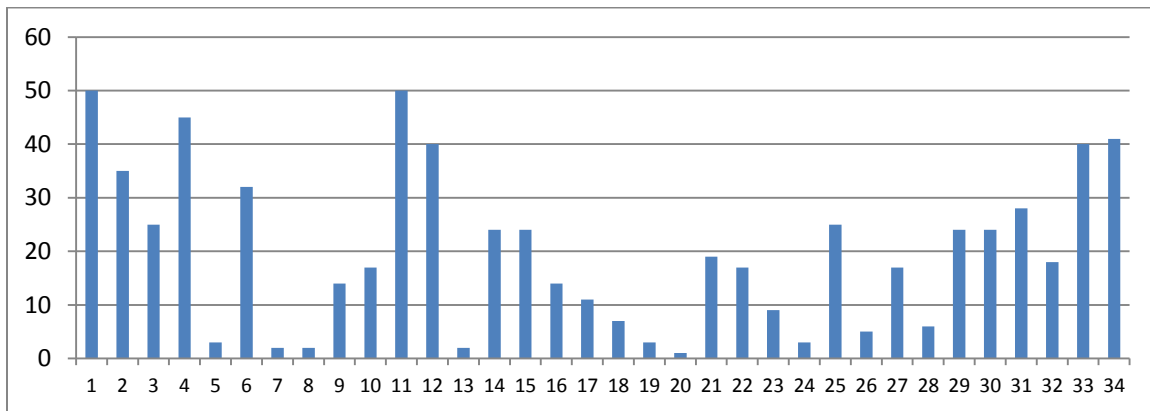
May we contact you regarding your feedback?

15 residents provided information to contact

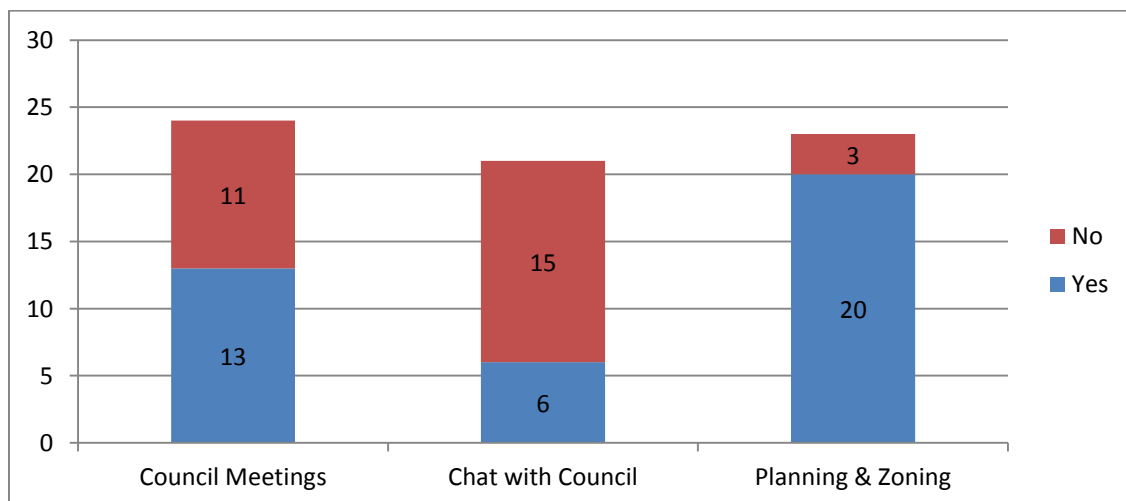
- 11 via paper
- 4 via online

Length as a Resident - 34 responses

- Shortest = 1 year (1 response)
- Longest = 50 years (2 responses)
- Average = 19.1 years

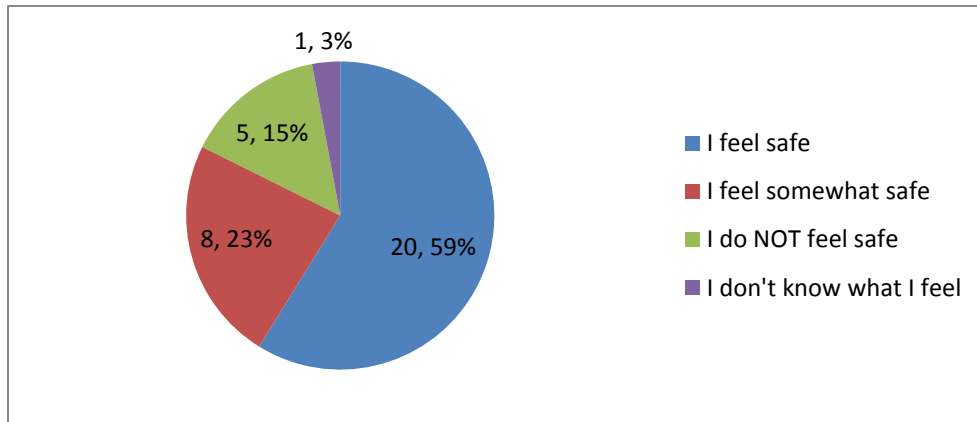


Do you attend the following meetings that are open to the public?

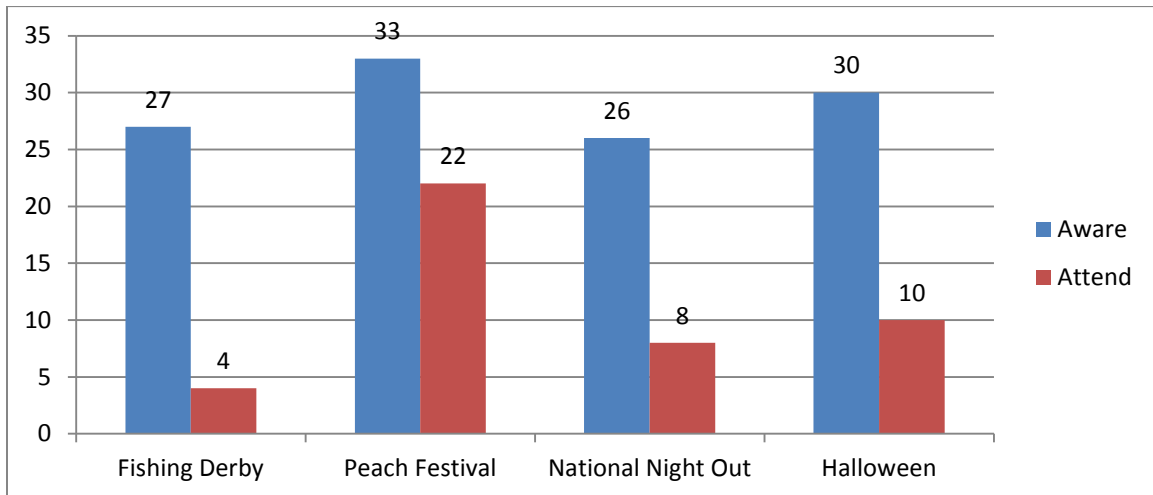


How safe do you feel as a resident?

Responses: 34/36 95%



Are you aware of and/or attend the following events?

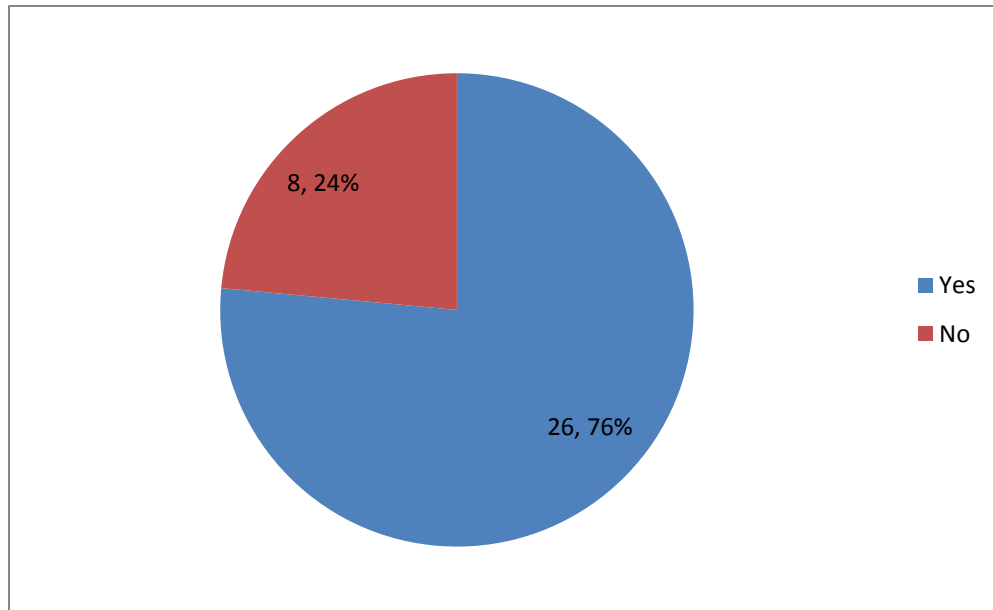


Any additional type of events you would like to see the Town host?

- Park Concerts
- Christmas Hayride
- Christmas Caroling
- New Town Hall Open House
- Christmas/Holiday Festival
- Monthly community events, yard sales, holiday gatherings, etc.
- Yard judging contests Youth to meet police
- Oktoberfest. Stargazing night. Be Prepared emergency kit and readiness info event.
- Visiting mobile library with books/links for all ages

Do you utilize the Wyoming Park?

Responses: 34/36 95%



Improvements at the Wyoming Park

- Bathrooms
- A few more picnic tables or benches
- Please have police check the park when parties are booked in the Gazebo. This year has been very bad for loud, thumping music. It gets very annoying after hours of it.
- Do not utilize it to know if it needs improvements.
- Park bathrooms to be open year round. I know many families that utilize the park even in the winter and it would be nice to have the bathroom open for families with young children.
- Updated bathrooms. Splash pad.
- Improve the boat launch
- Bathrooms
- More activities!
- Covered shelter
- Nice Park
- Less loitering & littering of disrespectful people that come down there and utilize it. If you can't respect a place then DON'T use it!!!!
- Need updated bathrooms. Need police patrol after park hours to enforce the rules.
- You are doing a great job!

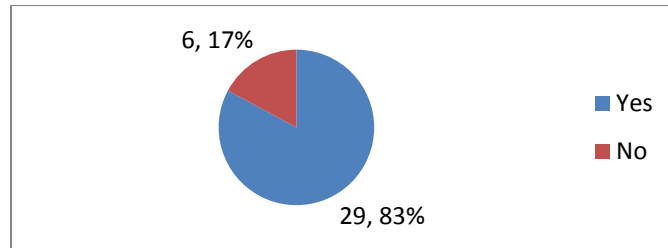
Suggestions for improvements to the Town in general

- Concerns with recent land acquisitions with plans to turn into profit ventures
- Cut grass on the bridge coming into town at New Burton Rd. Weeds are growing out of control - it is the first thing you see when coming into town.
- I believe we need to improve police salaries in order to attract and retain quality personnel- even if it means an increase in taxes.
- Infrastructure, Transparency, Accountability
- I believe the Town would benefit from the removal of Rife from her position.
- Incomplete Roadwork between the Wyoming Mills entrance and New Burton Road. There is 50 foot section of road that was not repaved when neighborhood or the main road was done.
- More speed limit signs as there are none.
- Sidewalks on Mechanic need to have overgrowth removed so that sidewalks are walkable.
- Ordinances- no grass blown in street when people cut their grass
- Why are some people cited for overgrown grass and some are not.
- Would like one night with evening hours at Town Hall
- Rent or Buy a street Sweeper
- Hire a real Police Department
- Sweep streets
- Road paving, sidewalks on every street, enforcement of codes. In particular a fence on Harrison that sits right on the road, creates turning issues off of Front Street to Harrison.
- Keeping storm drains cleaned
- The water is always brown & smelly. Would be nice if that could get fixed.
- I live on S. Layton Ave and 15 S. Layton's yard needs to be addressed. It's overgrown on the sides and the back, and it's very cluttered. Also the house on the corner sits in the middle of a forest it appears.
- How to quiet the barking dogs. Liter clean up.
- Get a police department that actually DOES something other than siting in an office, or never being able to fine one. Constantly can't get a hold of your police department their answer machine is always full. You report an incident and it takes two days to get an officer to take a report this is unexceptionable. A waste of tax payers money.
- Repave Franklin St.
- Better street cleaning if possible.

Communications

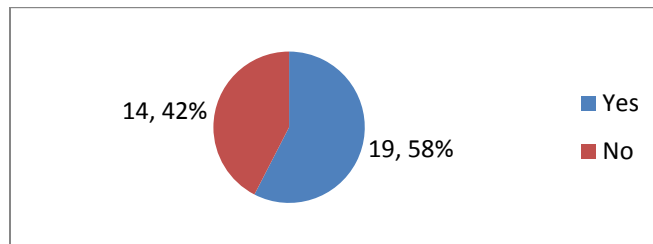
Are you aware that the town has a website?

Responses: 35/36 98%



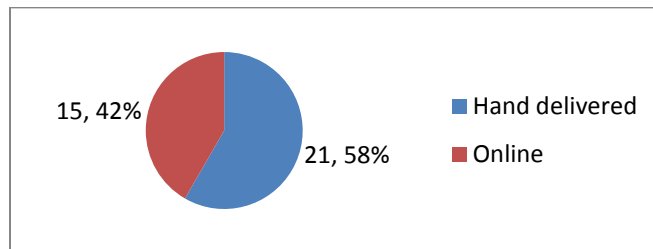
Do you utilize social media?

Responses: 33/36 92%



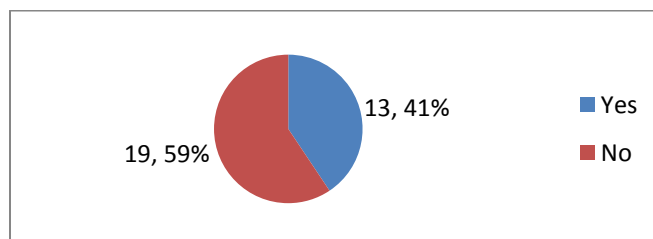
How would you prefer to receive your newsletter?

Responses: 36/36 100%



Would you be interested in receiving communication via text, email or phone?

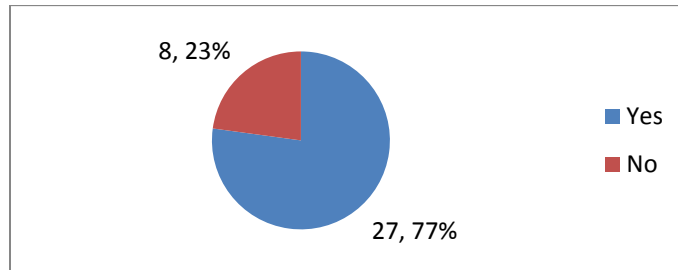
Responses: 32/36 89%



Town Council

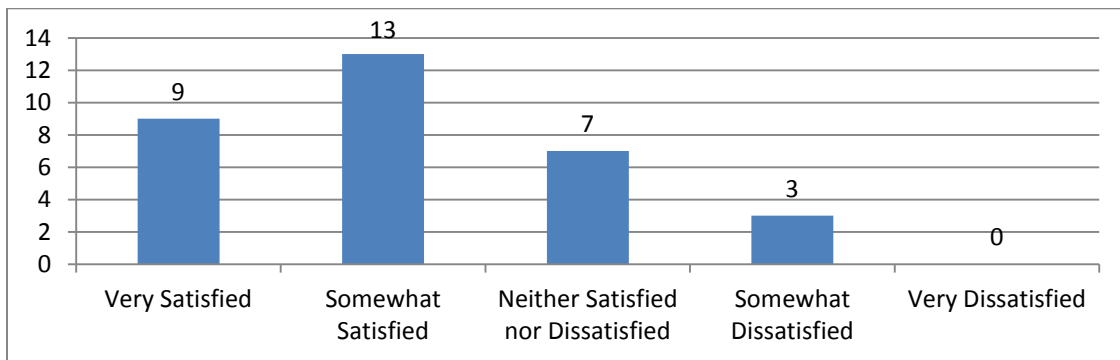
Do you know who your Council members?

Responses: 35/36 98%



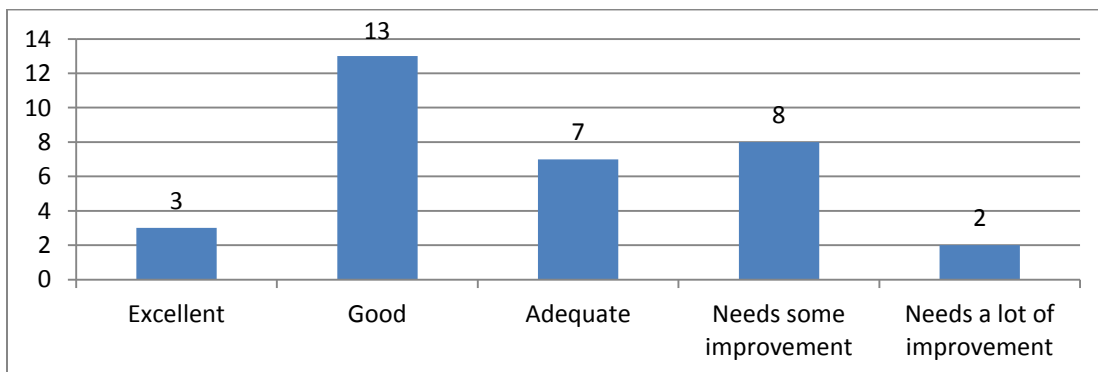
How satisfied are you with Council Members?

Responses: 32/36 89%



How would you rate Council's decisions regarding how tax dollars are spent?

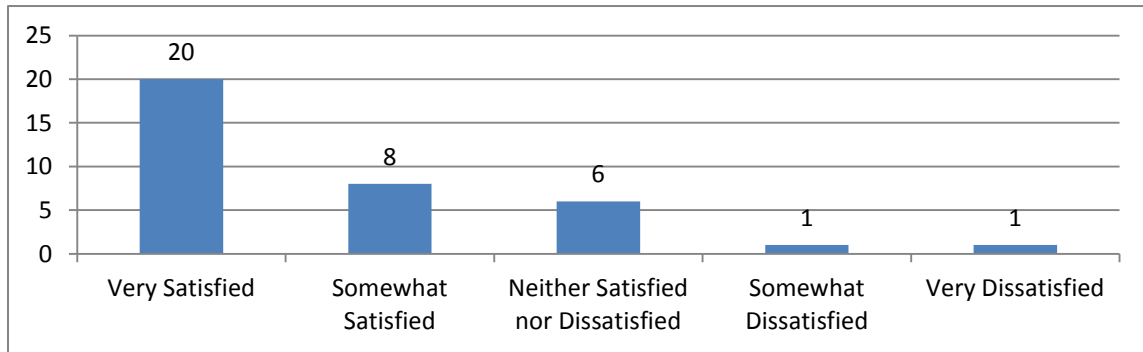
Responses: 33/36 92%



Town Hall Staff

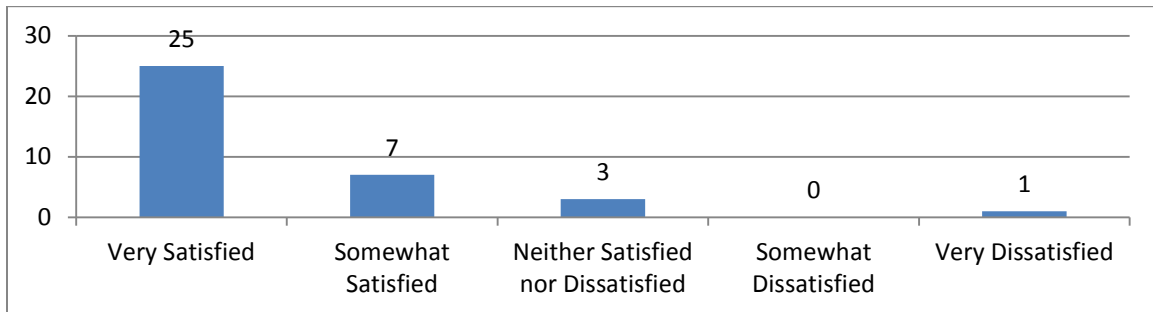
How satisfied are you with the accessibility of the Town Hall staff?

Responses: 36/36 100%



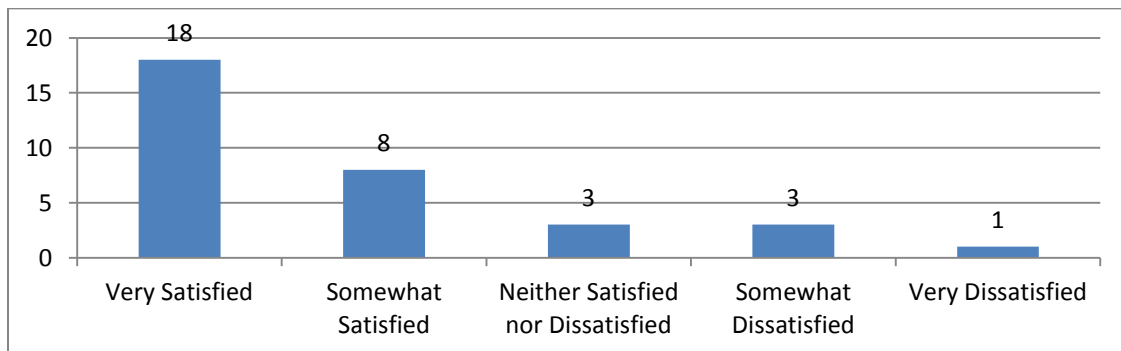
How satisfied are you with the helpfulness and professionalism of Town Hall staff?

Responses: 36/36 100%



How satisfied are you with the friendliness of Town Hall staff?

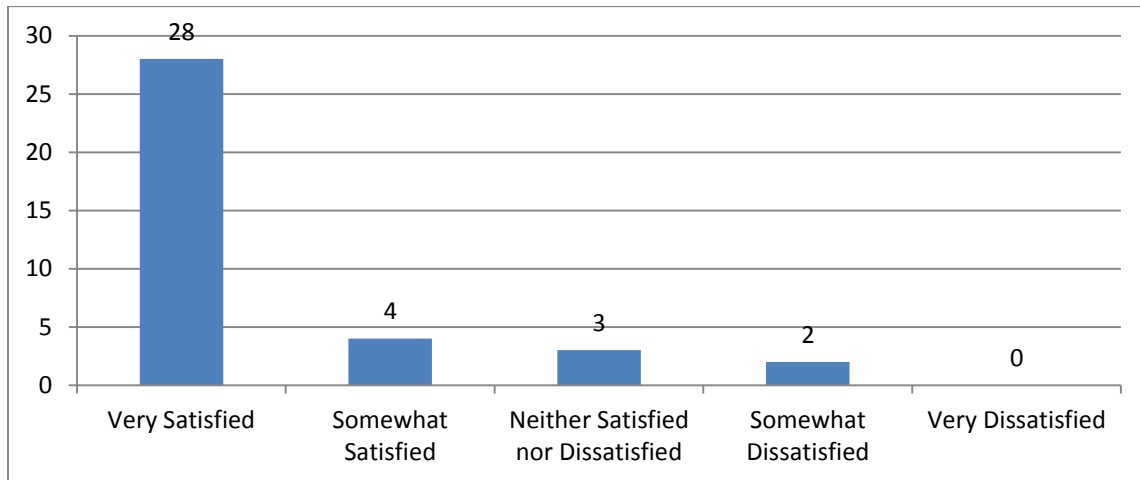
Responses: 36/36 100%



Town Maintenance

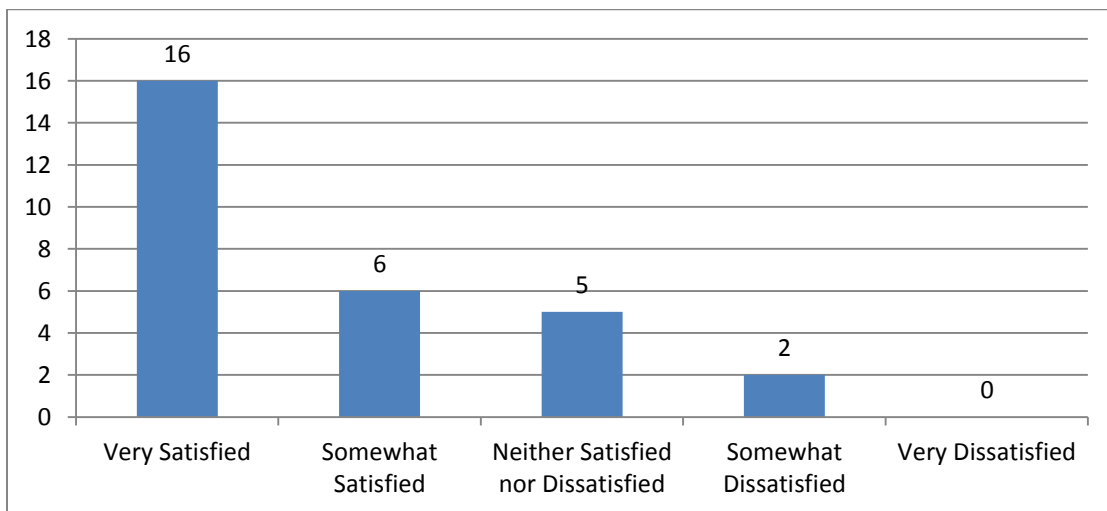
Are you satisfied how the Town's properties are maintained?

Responses: 33/36 92%



If you have interacted with the maintenance employees, how was your experience?

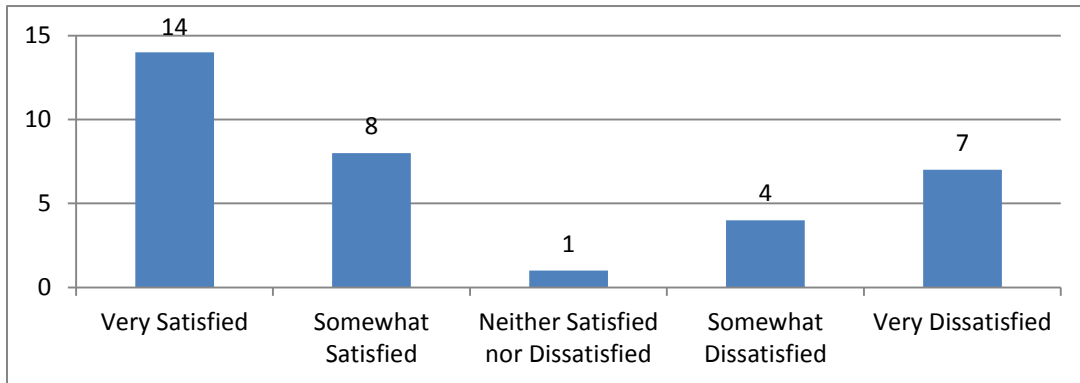
Responses: 29/36 81%



Town Police

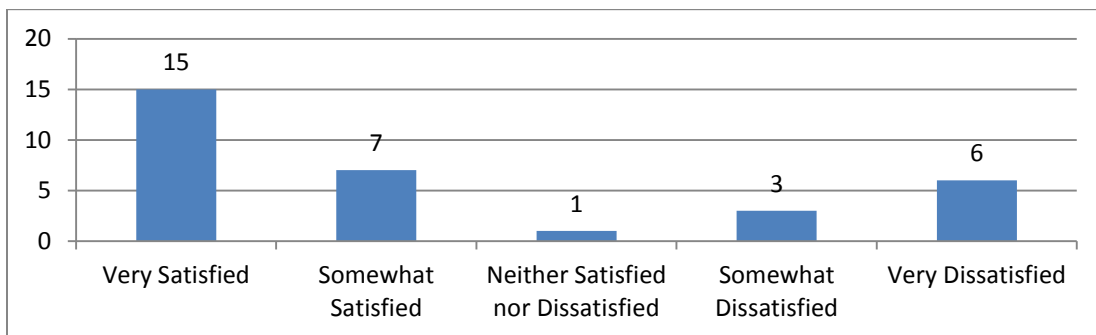
How satisfied are you with the accessibility of the Wyoming Police Officers?

Responses: 34/36 95%



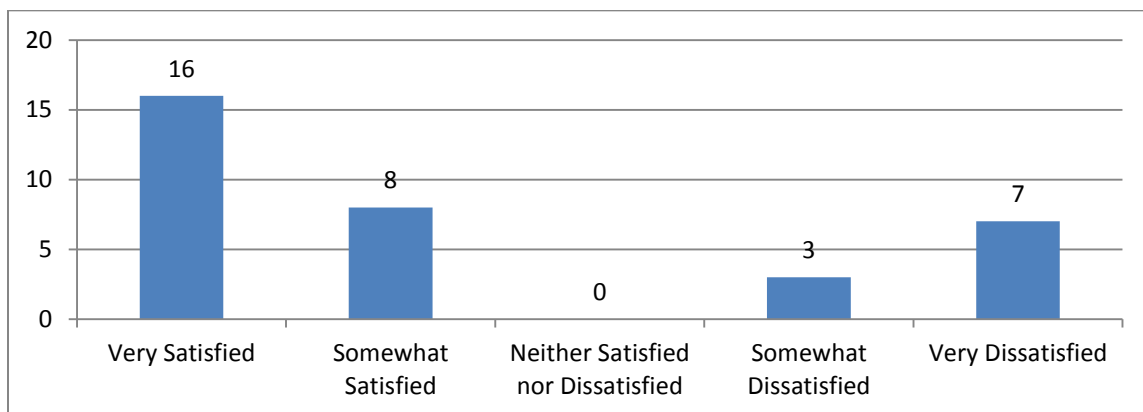
How satisfied were you with your interactions with the Wyoming Police Department?

Responses: 32/36 89%



How satisfied are you with helpfulness and approachability of the Wyoming Police Dept.?

Responses: 34/36 95%



Additional Comments

- Maintenance - Still waiting for a response to a concern made aware of twice
- Less personal agendas being addressed during Council Meetings
- More updates regarding the new town hall renovations
- The chief is the only one I see on the streets. He will stop and talk with you if you are outside. What does the Lieutenant do besides lunch and hide?
- I have provided ample opportunity for you respond to my comments and concerns. I cannot imagine that you are suddenly going to attend to the issues I have raised.
- We enjoy our hand delivered newsletter. We feel it establishes/maintain small town culture and its super sweet.
- Town Hall Staff- We miss Pam.
- The bridge on New Burton Road is very overgrown. Not sure if this is Town or State responsibility.
- Town Police are never around. They did not do anything when called. One is rude and unprofessional. Rather State Police or Camden get called to help. You do not see them ever at night.
- *promote using the hashtag #wyomingde on social media. Some already do and there's some great pictures, esp instagram
- The Town Council (some) needs to remember they are to support the entire town, not just where they live.
- Maintenance - I have seen a huge improvement in the town. I see pride, not just a job.
- Town Police- I do not see a lot of patrolling in the evenings. I honestly have not had a lot of interaction with all the staff.
- The Police Dept and the officers are a joke- half the time you don't know we have one- you never see them.
- I thought the town owned cars but didn't know we had a Police Dept.
- At best the Wyoming Police Dept is useless. If you do have any interaction with one of them, they try to convince you how they can't do anything about your problem or they pretend they will do something but you never hear from them again.
- There needs to be an increase to pay our police officers a wage that we can keep them.
- Creech and Willey have been very approachable- Creech is gone- big loss. The black officer, I see do nothing! Arrive in police car, leaves in same. Never have seen him on patrol. We were told we would have bike riding and walking officers- occasionally saw Creech fulfilling that promise.